



General rental conditions B&B La Vista Brava

1. Make a reservation

You can make a reservation by telephone, email or through one of our providers.

Reservations are binding for you, hereinafter referred to as the tenant, and La Vista Brava (Jerry Dinger & Patricia Vos), hereinafter referred to as the landlord. Every reservation order is confirmed by the landlord by means of a booking confirmation. After receiving this confirmation, the tenant must pay 50% of the total rental amount within 5 working days. The booking is only final after we have received your deposit as stated in the booking confirmation. The remaining 50% of the rental price must be paid no later than four weeks before arrival. If the arrival date is within 4 weeks, we request that you transfer the total amount to us immediately after the booking confirmation. We would like to point out that payment can only be made in cash on site. The landlord can cancel the reservation if payment is not made on time. For verification, you must show the booking confirmation and valid identification upon arrival. Please provide your credit card details by telephone or email so that we can make the deposit and forward your booking confirmation.

2. Changes to general terms and conditions

The landlord reserves the right to change these general terms and conditions at any time without notice.

.

3. Cancel

Cancellation is possible within 7 days from the date of the booking confirmation. If you cancel after 7 days and up to the start of the rental period, 50% of the rental amount will be charged. Cancellation can be done by e-mail or letter and must always be confirmed by the landlord.

4. Liability

The landlord cannot be held liable by the tenant and/or travel group for this accident/injury/damage occurring during the rental period. The landlord reserves the right to refuse guests or cancel bookings if there is reason to do so.

5. Damage

During your stay at B&B La Vista Brava, you and/or your traveling companions are fully occupied as a tenant liable for the rented room. Any damage caused must be paid to the landlord on site. The landlord cannot accept liability for loss, theft, damage or injury, directly or indirectly caused by yourself. The landlord cannot accept liability for damage caused by natural violence, natural disasters, attacks or strikes.

6. Insurance

We recommend that you take out separate travel insurance and/or cancellation insurance.

7. Sound

We request that you do not make noise/music between 10 p.m. and 8 a.m. due to the sleep of local residents. In the event of nuisance, any resulting fines will be borne entirely by the tenant.

8. Pets

La Vista Brava does not allow pets of tenants.

9. Bed linen

Bed linen, towels, toilet paper and shower products (shower gel, shampoo and conditioner) are included in the rental price.

10. Arrival and departure

Check-in of the tenants in the rooms of B&B La Vista Brava is on the 1st rental day from 4:00 PM. Check-out must be done on the last rental day before 11:00 am.

11. Number of persons

Two adults (with baby) is the maximum number of residents allowed per room. In the family room, the maximum occupancy is two adults and 2 children. An extra bed can be added in room La Luja for a fee. Occupancy with more people than indicated in the booking confirmation is not permitted. If this amount is exceeded, the rental agreement will be deemed to have been dissolved by operation of law and access to B&B La Vista Brava will be refused without any claim for a refund of the travel sum.

12. Smoking

Smoking is not allowed inside the masía. Due to the risk of fire, we request that you do not smoke in the forest area.

13. Nuisance

It is possible that work will be carried out in the immediate area during your stay. (cutting down forests, pruning plants, mowing the lawn) We understand that this can be an unpleasant situation for you. The landlord cannot be held liable for this, we have no influence whatsoever on this.

14. Complaints

If you have a complaint upon arrival or during your stay, please contact us immediately owner. This person will then have the opportunity to resolve your complaint during your stay. The tenant can report a justified complaint to the landlord within 24 hours upon arrival at the masía or during the stay. The landlord will try to resolve the complaint on site without delay. You must always give the landlord the opportunity to find an appropriate solution to the complaint during your stay. Early departure or independently moving into another accommodation releases the landlord from any obligation to pay compensation. The lessor cannot be held responsible for any loss or damage caused by actions, negligence or omissions by our contractual partners.

15. General Rental Conditions 2024

After we receive your (down) payment, with which you complete your booking, you accept that you have read and agreed to these General Rental Conditions 2024.